

I Don't Know My STaR Chart Password (For Teachers & Librarians)



No one can tell you your password. If you have forgotten your password, you must request that an email be sent to you. Follow the steps below to do this:

1. First you must know your campus username, see your principal if you do not know yours.
2. Using any Internet Browser, go to <http://starchart.esc12.net/login.aspx>

The screenshot shows the STaR Chart login interface. The header includes the STaR Chart logo and the Texas Education Agency name. The main content area is divided into two columns: 'User Info' and 'Login'. The 'Login' section has fields for 'Username:' and 'Password:', followed by a 'Login' button. Below this is the 'Forgot your Password?' section, which is highlighted with a red circle. It contains the text: 'Enter your StarChart username below. We will send the password via email to the address associated with your account.' Below this text is a text input field labeled 'StarChart Username:' containing the text 'john.smith124'. To the right of this field is a 'Send Password' button.

3. Enter your Star Chart Username under the “**Forgot your Password?**” section. Proof-read that you have typed the correct number.
4. Click on the “**Send Password**” button and wait a moment. The screen may blank for a short time.
5. When it refreshes an **Email sent** message appears to the left of the “Send Password” button. An email will be sent to your listed email address, which will be your SAISD Outlook email. It should arrive within 30 minutes or less, but give it 24 hours just in case of email backups.

This screenshot shows the same STaR Chart login interface as the previous one, but after the 'Send Password' button has been clicked. The 'Forgot your Password?' section is still highlighted with a red circle. The text 'Email sent.' now appears to the left of the 'Send Password' button, indicating that the password reset process has been initiated. The 'StarChart Username' field still contains 'john.smith124'.